

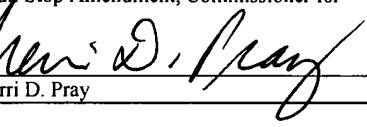


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Steven G. SMITH et al. Examiner: Patel, Chirag R.
 Serial No.: 10/074,325 Group Art Unit: 2141
 Filed: February 12, 2002 Docket No.: 60027.0445US01/BS00406
 Title: METHODS AND SYSTEMS FOR COMMUNICATING WITH SERVICE
 TECHNICIANS IN A TELECOMMUNICATIONS SYSTEM

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Commissioner for Patents, Mail Stop Amendment, Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450 on July 18, 2005.

By: 
 Name: Merri D. Pray

PETITION FOR EXTENSION OF TIME

Mail Stop Amendment
 Commissioner for Patents
 P.O. Box 1450
 Alexandria, Virginia 22313-1450

Dear Sir:

In accordance with the provisions of 37 C.F.R. §1.136(a), it is respectfully requested that a one-month extension of time be granted in which to respond to the outstanding Office Action mailed April 5, 2005, said period of response being extended from July 5, 2005 to August 5, 2005.

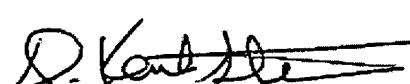
Please charge Deposit Account No. 13-2725 in the amount of \$120.00 to cover the required extension fee for a large entity.

07/20/2005 HGUTEMA1 00000039 132725 10074325
 01 FC:1251 120.00 DA

P.O. Box 2903
 Minneapolis, MN 55402-0903
 404.954.5066

Date: July 18, 2005

Respectfully submitted,
 MERCHANT & GOULD P.C.



D. Kent Stier
 Reg. No. 50,640

DKS:mdp

39262

PATENT TRADEMARK OFFICE